

# MASTRANGELO

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## FREQUENTLY ASKED QUESTIONS

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### HOW DO I PLACE AN ORDER?

Please contact us directly at [hello@mastrangelo.co](mailto:hello@mastrangelo.co) to inquire about works from our catalog.

### DO YOU OFFER CUSTOMIZATION?

All of the works are hand-made and can be fully customized in terms of size, color palettes, and materials. Fully bespoke commissions are accepted on a case-by-case basis. Please reach out to us directly with your custom needs: [hello@mastrangelo.co](mailto:hello@mastrangelo.co)

### WHAT CAN I EXPECT FROM YOUR FINISHES?

Our pieces are fully hand-made. Any variations in color and texture are expected between pieces.

### HOW CAN I VIEW YOUR WORK IN PERSON?

Our works can be seen in person at the artist's studio in Brooklyn, New York, as well as at select galleries and art and design fairs. Samples can also be delivered worldwide to view in your own home. To schedule a studio visit appointment or to request a material sample, please contact us at [hello@mastrangelo.co](mailto:hello@mastrangelo.co)

### DO YOU SHIP INTERNATIONALLY?

We can accommodate worldwide shipping. All items ship directly from our studios in New York.

### DO YOU ACCEPT RETURNS?

Due to the artworks being made to order, we do not accept returns or offer refunds, exchanges or credits. All payments are final.

### HOW DO I CARE FOR MY PIECE?

The studio can provide detailed care instructions upon request.

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